

- Manage increasing passenger numbers without increases in personnel
- Optimized utilization of personnel and autonomous mobility systems
- Improved service for Passengers with Reduced Mobility (PRM)
- Better travel experience with more independence for PRMs
- Reduced number of contacts minimizes infection risks

With the WHILL Autonomous Mobility Service supported by INFORM's GroundStar software solution, many of the efforts around accommodating the PRMs can be significantly reduced while ensuring a better travel experience.

## OPTIMIZED AUTONOMOUS DEVICE DISPATCHING



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Passengers with Reduced Mobility (PRM) are not able to move at airports as freely as passengers without barriers. Every shopping experience, every lounge visit or restroom stop often becomes an insurmountable obstacle. With the Optimized Autonomous Device Dispatching solution, many of these efforts can be significantly reduced while ensuring a better travel experience for the PRMs.

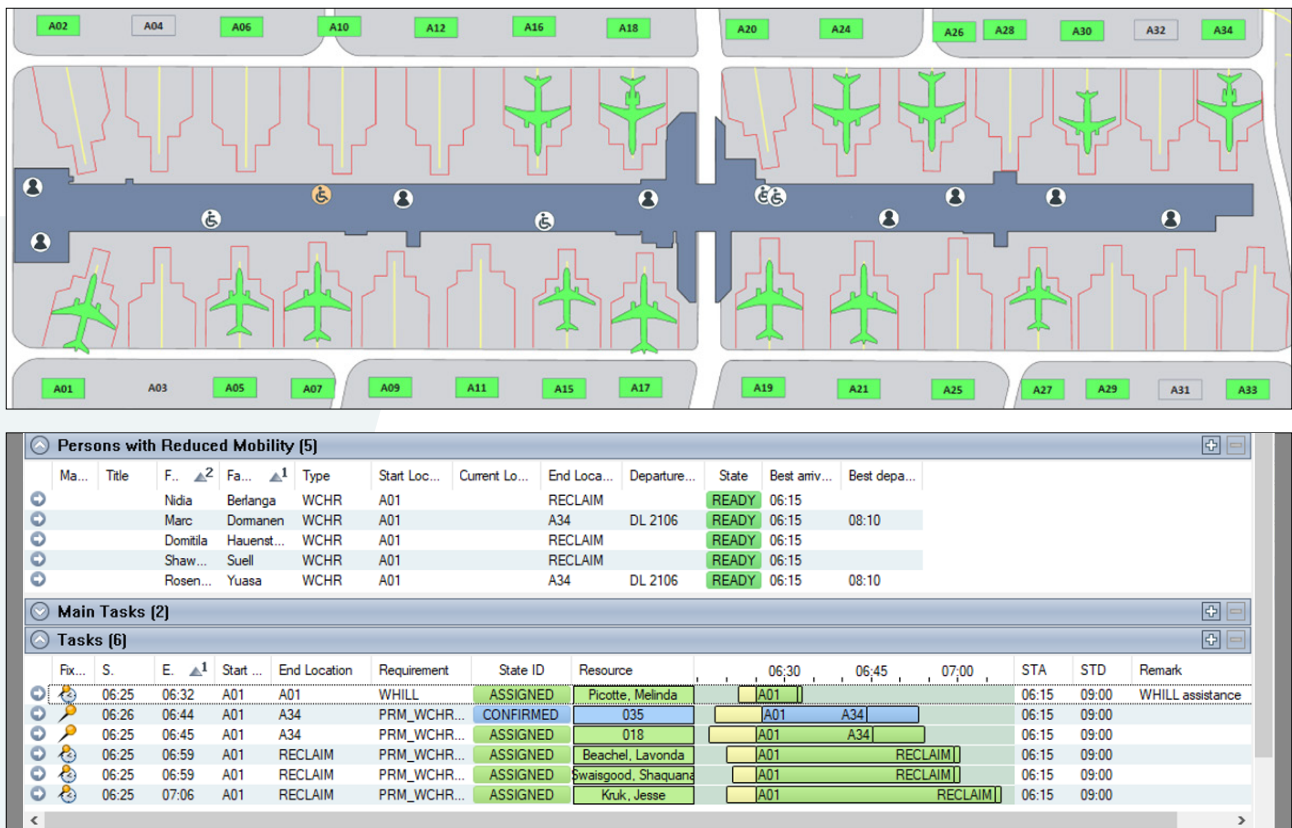
With a combined workforce of personnel and autonomous personal electric vehicles (EVs), the time-intensive tasks can be optimally coordinated between both types of resources. GS RealTime automatically assigns tasks based on decision factors such as: Available agents and their skills, available vehicles and their battery level, minimization of travel time based on current location of resource.

At the start of the service, the passengers will be met by an agent, who asks for their consent and familiarizes them

with the new service. Subsequently, they are no longer dependent on a personal company. For example, the PRMs could spontaneously visit a lounge or store on their way to the gate without jeopardizing the agent's schedule. A touch-screen tablet on the vehicle keeps the passengers informed about the progress of the journey.

Once the PRMs reach their destination gate, the vehicle will independently drive to the next task assignment or back to the staging area. The combination of simultaneous dispatching of staff and vehicles allows for maximum customer satisfaction while increasing efficiency and reducing staff workload.

The personal EVs can be branded with your company logo or have advertisement on them. Add value to your business with WHILL Autonomous Mobility Service and differentiate yourself from competitors.



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